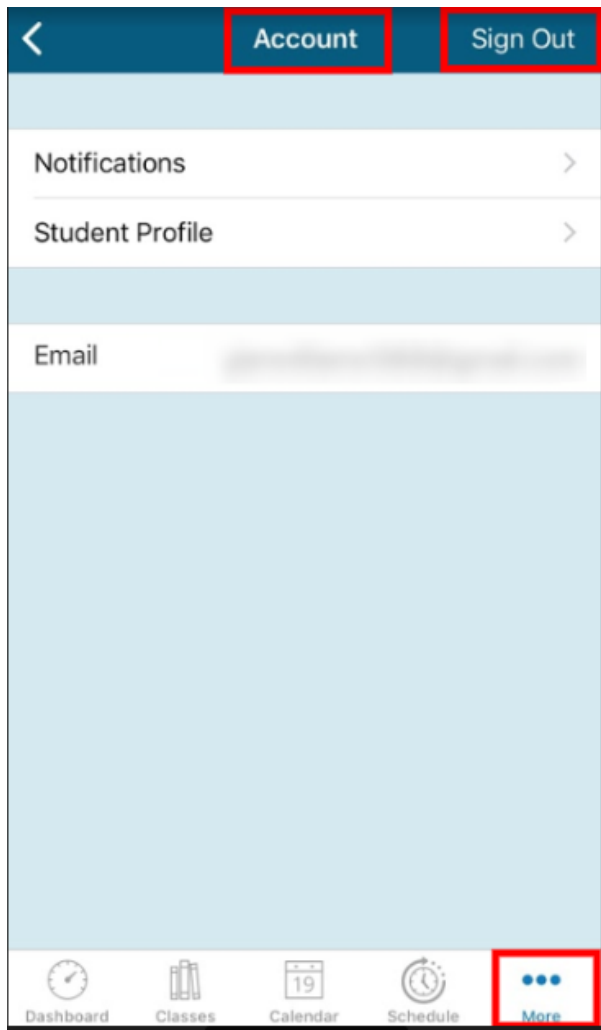


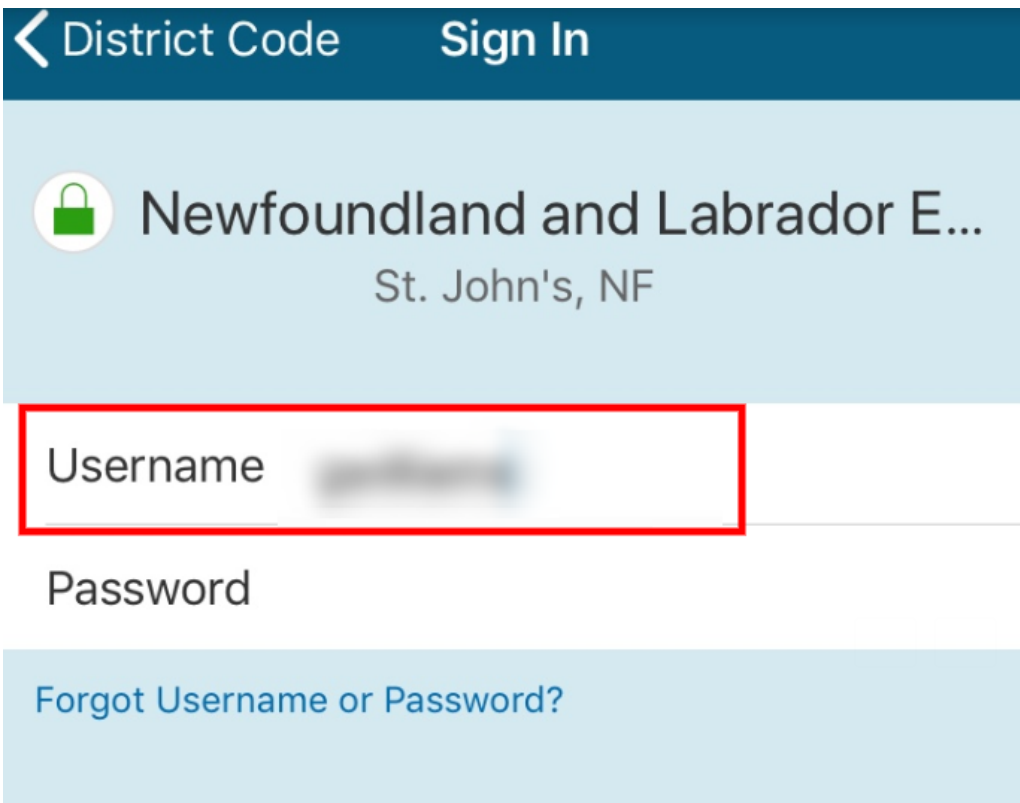
Dear Parents/Guardians:

Over the Easter break, PowerSchool was moved to a cloud environment with a new domain. As a result, you will have to update the PowerSchool mobile app on your mobile device. Please refer to the steps below on how to update the PowerSchool mobile app so it syncs with the new server:

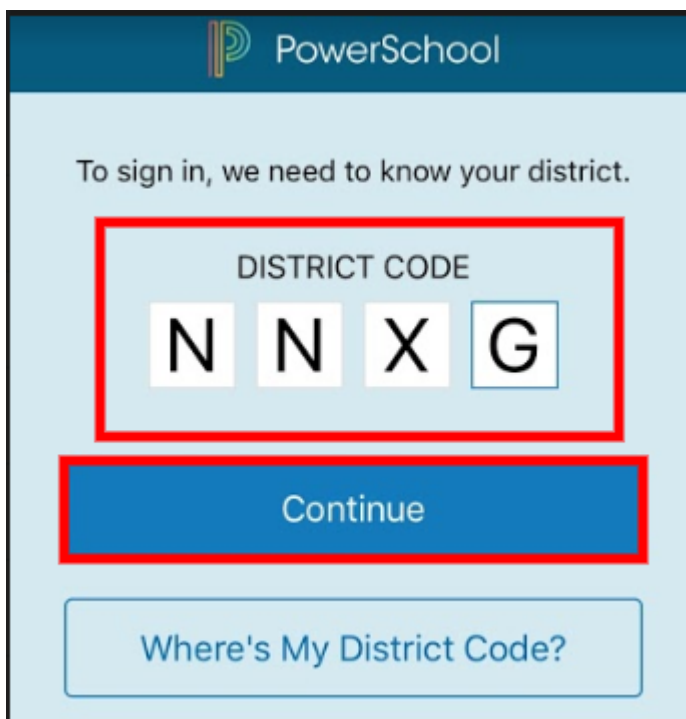
1. Sign out of the PowerSchool Mobile app. To do this go to **More > Account > Sign Out**



2. Take note of the **Username** for your PowerSchool parent/guardian account for future reference.



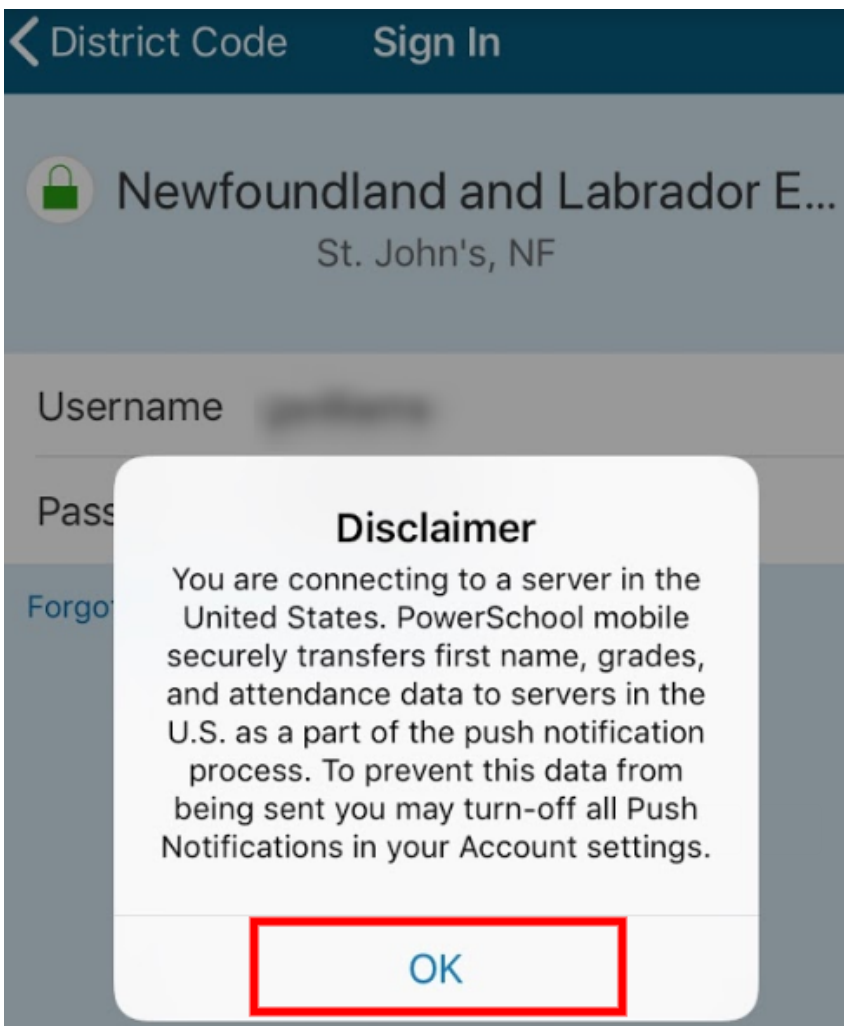
3. **Uninstall** and **reinstall** the PowerSchool mobile app on your device.
4. Open the PowerSchool app and enter the **District Code NNXG**. Select **Continue** when you are done.



5. On the **Sign In** screen enter the **Username** and **Password** for your parent/guardian account. Use the **Forgot Username or Password?** link if you have forgotten your username and/or password and follow the onscreen directions.



6. On initial login, you will receive the following disclaimer. **Please note that the PowerSchool server that you are connecting to via the PowerSchool mobile app is in Canada and not the United States.** Select **OK** to continue with mobile access to names, courses, grades and attendance for your child(ren).



Please contact the school administration at your child's school if you have any questions or issues with access to student data once you have updated the PowerSchool mobile app.